
IMPORTANT NOTICE

RE: Minol USA – DoD Energy Conservation Program

Dear Resident:

The Villages at Fort Lee has contracted Minol USA to provide utility billing service for the DoD Energy Conservation Program. Minol is a third party utility billing company. We provide billing and utility services for gas and electricity to residential and commercial properties, as well as military housing across the country.

The previous company, Conservice, processed their last billing in May, 2011 for the reading period from April 1, 2011 to May 1, 2011. Minol has processed the billing period covering gas and/or electric usage beginning with Conservice's ending read of 5-1-11 through the next reading date of June 1, 2011. This bill will reflect (and carry forward) any applicable unpaid balance from Conservice. Please make any outstanding balances from Conservice to Minol.

After receiving your first Minol utility bill, payments should be payable to Minol, USA and mailed to the following address (as reflected on your payment coupon):

Minol, USA – Payment Center
15280 Addison Road Ste 100
Dallas, TX 75001-4503

If you should have any questions or concerns regarding your account, please contact customer service at 1-888-636-0493. Representatives are available Monday - Friday; 7:00 a.m. – 7:00 p.m., Central Time.

We look forward to working with you to achieve our nation's goal in energy conservation.

Sincerely,

Minol Military Operations Team